



Update as of May 1, 2020

A message from Executive Director, Letty Zuno

Dear Community,

We are closing in on another month working from home and navigating local and nationwide health updates on the COVID-19 pandemic. I hope you are all doing well, staying healthy, busy, and safe. Your health and safety, as well as the health and safety of our staff, continue to be on the forefront of all our decision-making during this time, along with the ongoing guidance from State and local leadership.

Our organization is unique in that we have several counties and governments to follow in terms of when it would be reasonably safe to return to work and when we might be able to reopen our doors to our public. We are closely following the guidelines from the county of Honolulu, Imperial Valley, and San Diego and while each has similar guidelines and safety requirements, such as wearing face masks while out in public, other guidelines on reopening businesses are different. My goal is to reopen with the utmost abundance of caution that might be a phased process.

For the time being, our staff continues to provide you services as they work from home through the month of May. While things may change as the days go by and we get updated information on how and when we may reopen to the public, our health and safety, as well as yours, will be my primary factor on how and when we reopen.

To that end, I am working closely with my Directors and our Board and are putting together new policies and procedures so that when the time comes to reopen, everyone is and feels safe to return. Some of those safety features will include plexiglass shields in workstations and hand sanitizing stations at each office, to name a few examples.

It is safe to say that when this is all over, things will be different and for some time, it may feel strange - a new normal, so to speak. It will take some time to adjust to these changes and protocols but we will endure, as we have endured many other challenges. Our mission will not falter and we remain committed to helping others, moving others towards independence, and changing systems that create barriers for people with disabilities.

With Respect,
Letty Zuno,
Executive Director
Access to Independence of San Diego, Inc.